



Information Dynamics
— We manage IT dynamically —

Service Literature

Application Development & Maintenance Services

Enterprise Solutions | Technology Services | Outsourcing

www.infodynamic.net

Application Development & Maintenance Services

Cutting edge applications drive the business, make organisations more productive and save substantial amount of resources. While building an application that is aligned perfectly to your business needs is of great importance, maintaining and managing them professionally is equally important as well. This all round care towards IT applications helps organisations to maximize their ROI, reduce costs, continuously improve efficiency and enhance customer satisfaction.

ID has over 15 years of experience in developing, maintaining and reengineering bespoke applications. Our knowledge in multiple business domains helps us to understand our clients' needs clearly and quickly and our expertise in wide spectrum of technologies and tools enable us to provide an appropriate solution promptly, professionally and cost effectively. Our flexible engagement and delivery models also make us an ideal technology partner of our clients

Application Design & Development

No two organisations are similar, their business models, needs, services, products, objectives, demand, resources, priorities, customers and the differences go on and on. When a readymade solution is not available to address the exact business requirement, a bespoke solution is the best bet for your organisation as you cannot afford to compromise on performance in these highly competitive times.

ID has all the experience required to design, develop and implement applications ranging from a single functional module to full fledged ERP solution with different system integration capabilities and we have demonstrated this on many occasions. Our experts in SOA and ITIL/ITSM participate extensively in the design and development processes and ID also takes a collaborative approach in development involving clients' stakeholders in order to provide the best possible solution. ID also ensures that your application is scalable and modular, keeping in mind your future needs.

Application Migration & Re-Engineering

Business organisations that have older, legacy systems that were developed years ago face issues such as high maintenance costs, unsupported technologies, limited or no web and integration capabilities, limited availability of human resources capable of managing legacy systems. Today's contemporary applications are made of enhanced architectural concepts, better technologies, web enablement and multiple tiers in order to provide trouble free, superior performance. Your organisations may hesitate to discard the legacy systems completely as you would have invested heavily in them over the years and the functionality and information present in them would be of great value to you, more over the cost involved with an all new solution could also be prohibitive. In this kind of a scenario, application reengineering or migration could help you to modernize your legacy systems at a nominal cost.

ID has implemented application migrations for many clients wherein their legacy systems in VB, Power Builder, C++, etc were migrated to contemporary technologies such as J2EE or .NET depending on their business requirements. ID also possesses rich experience in platform migrations wherein systems were migrated to a different operating system. ID employs a SOA perspective while reengineering legacy systems to modernize them in order to provide various system integration options and architectural extensibility to accommodate both current and future needs of your business.

Application Maintenance / Management Services

Having invested ample resources in your business application, you want it to run in top condition and available all the time to meet your business requirements. Business critical applications need to be, monitored round the clock to ensure availability, fine tuned to improve performance to meet increasing business demands and upgraded when required to increase functionality. Your organisation could entrust these mission critical tasks to experts such as ID who can efficiently and economically manage your applications round the clock.

ID partners with your organisation to manage your applications 24/7. ID has been providing application management services to clients across the globe for over 15 years. Our application management services range from product support involving break/fix, problem management, deploying patches to small scale enhancements, change management and user support. Our high quality, low cost services adhering to ITIL standards will free you of valuable resources that can be utilized for your core business activities

Information Dynamics was established in 1995 in Dubai, UAE as a software products and services provider. Since then ID has grown from strength to strength in terms of resource pool, expertise in multiple technical and industry domains, delivery capabilities and geographical presence. ID's strong customer focus, qualitative approach and consistent delivery of solutions/services within proposed budgets and time have made it as the preferred technology partner for numerous clients for more than a decade.

Currently ID's 350+ technical members operate from two world class Global Delivery Centers in Dubai, UAE & Chennai, India and from support centers across 9 countries.



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